

**SOUTH BENGAL STATE TRANSPORT CORPORATION
(A GOVERNMENT OF WEST BENGAL UNDERTAKING)**

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Memo No: 598/A/AC/SBSTC/2026-27

Date: 05.10.26

EXPRESSION OF INTEREST

Proposals are invited from reputed banks for operating the FASTag system of the buses operated by SBSTC from 1st November, 2026.

The Buses of SBSTC pass through different Toll gates of NHAI and other agencies. The payment of toll is now enabled through Toll tags issued by the respective banks and financial institutions and NBFC. All the tags are RFID embedded.

The above mentioned proposals should cover all the aspects of:

- **Real-Time Tracking & Deductions:** A unified dashboard to monitor toll transactions, live balance deductions, and toll plaza logs for every individual bus in real time.
- **Centralized Wallet Management:** A master account structure allowing top-ups, flexible balance allocation, and automatic low-balance alerts across our entire fleet.
- **Detailed Reporting & Analytics:** Daily, weekly, and monthly downloadable statements to simplify our internal auditing, expense tracking, and accounting processes.
- **Dispute Resolution Mechanism:** A clear, transparent interface to raise, track, and resolve any instances of incorrect or double toll deductions.
- **Zero delay mechanism:** System of smooth traversing of buses through toll gates despite insufficiency of fund in the wallet and dedicated bank accounts due to innovative mechanisms of the bank.

The offer should contain the initial cost of the tags and replacement cost of the tags.

The proposals must be received by SBSTC by 12.10.26 up to 3.00 pm.


Managing Director

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